

Disclaimer – Returns and Wear & Tear

At House of Diecast/Toymaster, we take great care to ensure that the products we sell are of the highest quality. Due to the type of items we find and import, not all items are categorised as new and some are sourced from 3rd party resellers. Please note the following important conditions regarding returns and wear and tear:

1. **General Wear & Tear:**

All products sold by House of Diecast/Toymaster are subject to normal wear and tear. General wear and tear, including but not limited to scratches, fading, minor scuffing, or other cosmetic damage that occurs as a result of normal handling and use, age, shipping and other factors and is not considered a manufacturing defect and will not be grounds for a return, exchange, or refund.

2. **Inspection Upon Receipt:**

House of Diecast/Toymaster inspect all products immediately upon receipt. Above the aforementioned General Wear & Tear we will note it in the listed items description to be transparent regarding the condition, and also therefore indemnify House of Diecast/Toymaster for any damages incurred after boxing up the items and delivering it to the carriers.

3. **Collector's Items:**

Many of our products are collector's items and, as such, should be handled with care. House of Diecast/Toymaster cannot be held responsible for damage caused by improper handling, display, or storage of these items after purchase. Returns will not be accepted for items damaged as a result of such activities.

4. **Exclusion of Liability:**

To the fullest extent permitted by South African law, House of Diecast/Toymaster shall not be liable for any damages, losses, or claims arising from the normal wear and tear of any product sold, or from any improper use, handling, or storage of items purchased from our store.

By purchasing from House of Diecast/Toymaster, you acknowledge and agree to the terms of this disclaimer.